

Police Department

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Chuck McMillan
Chief of Police



Porterville Police Department

Press Release

What: National Public Safety Telecommunications Week
When: April 11 – 17, 2010
Location: Porterville Police Department Communications Center

Narrative:

In 1992, Congress declared the second week in April as National Public Safety Telecommunications Week. Public Safety Departments use this week to celebrate the hard work, sacrifice and dedication displayed by public safety dispatchers every day of the year.

In observance of National Telecommunications Week, the Porterville Police Department is celebrating and paying special tribute to the efforts of its Communications Center Staff. The department employs 11 dispatchers and they provide dispatching services to the community 24-hours a day, 365 days a year. They handle all 9-1-1 calls to the Police Department, non-emergency calls and dispatch police, fire and medical aid services to those in need. The dispatchers at Porterville PD have proven to be a hard working, dedicated group, very committed to providing high quality public safety services to the community. In 2009, they answered 17,969 emergency calls into the 9-1-1 system. They also handled 156,929 business calls coming into the Communications Center, as well as promptly responding to countless radio transmissions from police and fire units performing various public safety duties.

On a consistent basis, the dispatchers stand ready to receive calls of emergencies or other requests for police, fire or medical aid services. From this standpoint, they are "first responders" and are vital to getting help to persons in need of emergency services. They work in a highly stressful environment that is technically and emotionally challenging.

The Police Department recognizes and appreciates the services provided by Public Safety Dispatchers in Porterville and everywhere in the world. Through their great work, they help to make Porterville a better and safer place.

Silver Rodriguez, Captain
Police Department- Services Division